Sterling International Consulting

ISO Management System

Implementation & Certification Methodology

MyEasy ISO

Presentation Road Map

About us

Implementation and certification process.

Why select us?

Way further and getting started

Who are We?

Comprehensive Services

Consulting, Training, Documentation, Audits, Certification, Software Automation

50+ Countries

6 Global offices to serve clients across the world

7,500 Clients

Multinational, medium, small, micro – private & government – across all industry & business verticals

Exhaustive Service Portfolio

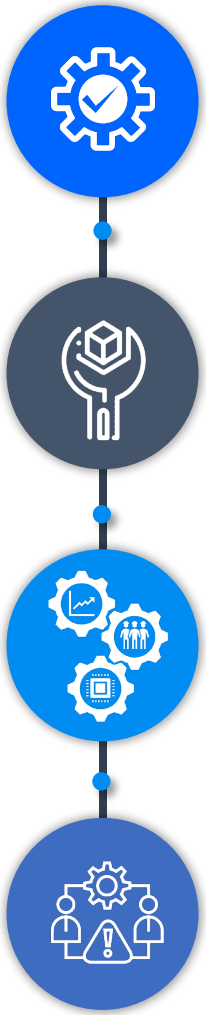
ISO, ISO 27001, ISO 17025, ISO 14001, ISO 45001, ISO 22000, ISO 17020, ISO 22301, ISO 13485, ISO 20000

Free ISO Automation Software

Some of Our Clients

EFFIVITY

Introduction to ISO



International Organization for Standardization.

Promotes standardization, quality, sustainability and security

It helps an organization define, standardize, execute, improve and manage business processes to enhance business performance, productivity & profitability.

It is a fantastic tool to better manage organizational risks and opportunities to achieve sustainable competitive advantage.

ISO Implementation & Certification Steps

01 Awareness Training

02 Business Process Review

03 Process Design

04 Documentation

05 Implementation

06 Internal Audit

07 Management Review

08 Pre-assessment audit

09 Certification Audit

10 Surveillance Audits

1

Awareness Training

Deliverable:

Organization wide awareness about Management System and ISO standard.

Create a motivating environment for ISO implementation.

Separate training session for top / middle & Senior management.

Clarity of purpose and objectives to be achieved.

2

Business Process Review

Deliverable:

Gap Analysis Report covering all applicable ISO Requirements and current status / efforts required.

Understanding of all operations of the Organization.

Comparing existing system / processes with requirements of ISO standard.

Determining all compliances applicable to your organization.

3

Process Design

Deliverable:

Finalization of processes and preparation of Process Documentation.

All critical processes identified and finalized.

Processes captured either through SOP or flow chart.

Process input, output, procedure, Risks, KPI identified and documented.

4

Documentation

Deliverable:

A complete ISO system designed, documented, finalized and ready for implementation.

Identification of documentation requirements for all processes defined in earlier stage.

Development of Quality Manual, work instructions, ForISO / Templates, Policy, Objectives.

Review, approval and rolling out of approved ISO system to the users.

5

Implementation

Deliverable:

Processes / Documents developed in the last module implemented across the organization covering all the departments and activities.

Option of Effivity to automate ISO implementation or manual system.

Training on ISO implementation with Individual/process level handholding.

Initiate Quality/ process performance monitoring system

Policy, Objectives, Processes, Risks, KPIs, Competence, Non-Conformities

6

Internal Audit

Deliverable:

A robust internal audit system developed and implemented for the organization.

Internal Auditor Training & Examination.

Internal audit of the organization covering all the departments/processes and operations.

Suggest correction and corrective actions for improvements and closure of audit findings.

7

Management Review

Deliverable:

A formal system of key internal stakeholders reviewing ISO effectiveness and business performance.

Review the Management System to ensure its continued suitability, adequacy and effectiveness.

Plan, conduct, minute Management Reviews and identify improvement opportunities.

Develop action plan and track achievement.

8

Pre-Assessment Audit

Deliverable:

Comprehensive pre-certification audit conducted to evaluate readiness for the final audit & effectiveness of ISO implementation in the organization.

A replica of final certification audit. Gives rehearsal to employees and confidence to us.

Finds degree of compliance with ISO standard and any improvements required before final audit.

Organization being ready for final assessment.

9

Certification Audit

Deliverable:

Organization awarded ISO certification.

Certification body finalized.

Providing all support for smooth and successful conduct of audit.

Onsite / offsite assistance provided during audit resulting in award of ISO certificate.

10

Surveillance Audits

Deliverable:

Effective maintenance of ISO requirements in the organization and successful yearly ISO audits.

Yearly training, consulting, implementation, internal audit support.

Assistance during yearly surveillance audits.

Successful completion of yearly surveillance audits / recertification audits & continual improvement.

Why Sterling is your Best Choice for ISO Certification?

ISO Implementation & Certification Methodology

Let's Get Started

1

Proposal Acceptance

2

Project Plan Finalization

3

Core Team Formation

4

Project Initiation

5

Regular Review

6

Ontime Project Completion

Sterling International Consulting

Implement ISO with the Leader

info@uaeiso.com

www.uaeiso.com